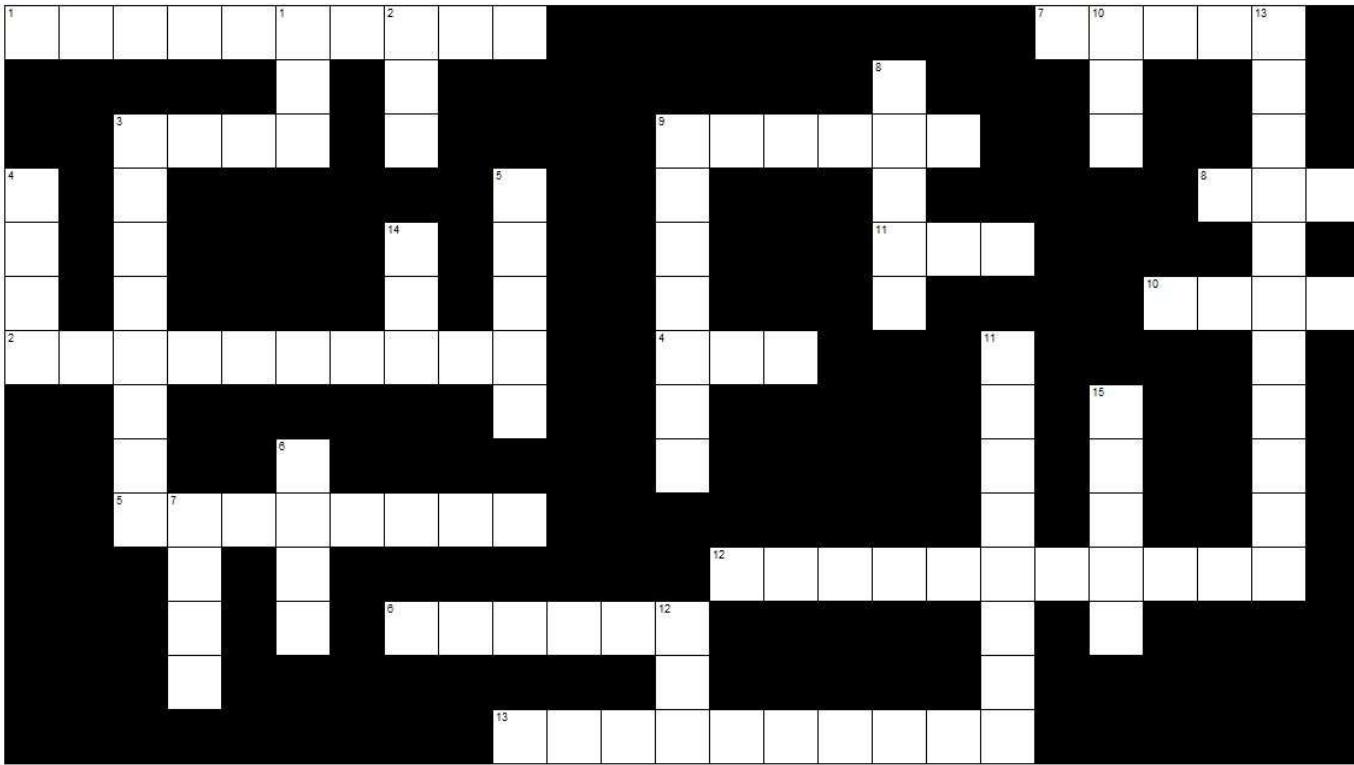


Jargon Buster Crossword Challenge

Complete the crossword and email it to office@waterhygienecentre.com by 30 January 2026 for a chance to win a free place on one of our Legionella training courses!

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Across	Down
1. "... pneumophila" is the species of which genus of bacteria. Main pathogen of concern detailed in ACoP L8, HSG274 (10)	1. "... conformances" may be identified in a risk assessment or audit process (3)
2. Person who has overall Health & Safety responsibility (4, 6)	2. It's advised that this facility should be UKAS accredited (3)
3. HTM 04 definition for a control document – the "Water Safety..."(4)	3. ACoP stands for "Approved Code of ..." (8)
4. Water Safety Plan (Abbreviated) (3)	4. Typically the Responsible Person (RP) for water "... of Estates" (4)
5. An independent person who is commissioned to support the WSG. "Authorising ..." (8)	5. Unit of measure for Legionella samples "cfu/..." (5)
6. Primary piece of legislation covering health & safety in Great Britain "The ... and Safety at Work etc Act 1974" (6)	6. "High... "departments treat immunocompromised or neutropenia patients(4)
7. As low as reasonably practicable (Abbreviation) (5)	7. "Health Building ..." Are a series of guidance documents, i.e they offer guidance on the distance between an outlet and the top of the wash hand basin (4)
8. A type of water test to determine the general bacteria content of water, typically completed following the disinfection of a water system (3)	8. TMV's used to mitigate this "... risk" (5)
9. The management element / component of a WCS / WSP outlining the governance arrangements for an organisation (6)	9. Water management hierarchy – "Communications ..." (7)
10. The respiratory organ of the human body (4)	10. Little used outlets (Abbreviation) (3)
11. "...Books" contain operational monitoring data, relevant signatories for remedial works and should be readily available upon request (3)	11. "... risk" is the type of risk associated with the design of a new building / system (8)
12. The "traditional" control strategy for minimising legionella bacteria in water systems according to ACoP L8 HSG 274 Part 2 (11)	12. The organisation who wrote the L8 and would investigate an outbreak of legionnaires' disease (Abbreviated) (3)
13. A "Risk..." helps to identify areas for improvement within a water system (10)	13. Legionnaires Disease is considered this by the HSE and the law (11)
	14. Water storage tanks should have one of these fitted to cover the top of the tank to prevent external contamination (3)
	15. The temperature (5) at which hot water should be stored and distributed

Crossword Competition – Terms & Conditions

1. Promoter

The promoter of this competition is The Water Hygiene Centre.

2. Eligibility

The competition is open to UK residents aged 18 or over. Employees of The Water Hygiene Centre and their immediate family members are excluded from entering.

3. How to Enter

To enter, participants must complete the crossword and email it to office@waterhygienecentre.com by **23:59 on 30 January 2026**. Only one entry per person is permitted.

4. Closing Date

Entries received after the closing date will not be included in the prize draw.

5. Prize

One winner will receive **one 'Open' delegate place on either:**

- Management Training – Role of the Responsible Person, **or**
- Technical Training – Role of the Authorised Person

The prize is subject to course availability.

6. Prize Conditions

- The prize is non-transferable and cannot be exchanged for cash or any alternative.
- Travel, accommodation and any additional expenses are not included.
- The winner must attend the selected course within a timeframe agreed with The Water Hygiene Centre.

7. Winner Selection & Notification

The winner will be selected at random from all valid entries and notified by email within 10 days of the closing date. If the winner does not respond within 10 days of notification, The Water Hygiene Centre reserves the right to select an alternative winner.

8. Data Protection

Personal data supplied during the course of this promotion will only be used to administer the competition and in accordance with The Water Hygiene Centre's privacy policy.

9. General

The Water Hygiene Centre reserves the right to amend or withdraw the competition at any time without notice if circumstances beyond its control make this unavoidable.

By entering this competition, participants agree to be bound by these terms and conditions.