

Daniel Pitcher
Water Hygiene Centre
4 Southill Business Park
Cornbury Park
Charlbury
Oxfordshire
OX7 3EW

15/11/18

Dear Daniel.

I would like to thank you and your team for providing exceptional service to Marie Curie.

Firstly, the expert advice of our Authorising Engineer (water) from the Water Hygiene Centre has been invaluable over the past 2 years. This contract has benefitted us greatly due to the Water Hygiene Centres involvement and availability for your technical knowledge on water safety management and assistance in developing our Water Safety Plan.

I was also very pleased with the standard and professionalism shown whilst you carried out our Scalding and Engineering Risk Assessment of our Solihull Hospice, your risk assessment team were very friendly and helpful.

The Pseudomonas aeruginosa and Management Training you delivered was also greatly received by myself and my colleagues, the trainer was very knowledgeable, and the course was informative and useful in gaging a greater understanding of the requirements of good water management.

At all times the independence of the Water Hygiene Centre ensures the advice given is objective and balanced. We are very satisfied and happy to be your client and are looking forward to continuing our relationship with you.

Kind regards

Claire Guise CMIOSH

Health & Safety Manager

Marie Curie Hospice, Marsh Lane, Solihull B91 2PQ